

ENZO JUNGLE GYM

WE MANUFACTURE PLAYGROUND EQUIPMENT

Terms and Conditions for 2024

- Our Jungle Gym Equipment comes with 6 Months Warranty.
- Lead time is normally approximately 5 to 10 working days from the day we confirm your order.
- We accept 50% Deposit before we can start processing your order and the Balance will be paid on delivery day to our Bank Account. All purchases are subject to full payment upon delivery of the Jungle Gym.
- No team will be allowed to leave the site without proof of payment or confirmation of payment.
- We charge you, the customer, for the delivery depending on your location.
- Customer to ensure that they are satisfied with the Jungle Gym before the team leaves the site to avoid any call-out charges.
- Should you find anything wrong after the team has left the premises, we will only be able to return the following week as we cover each area only once a week or When there is an order.
- Access to the property: most jungle gyms require an access width of 2 metres and an access height of 2 metres. We can however pass the equipment over a 2 metre wall, provided there is no electrical fences, barbed wire etc.
- If your Entrance is too small or narrow, we do bring the Jungle Gym in pieces and assemble it at your place. We charge R500 for assembling the Jungle Gym at your place.
- Slopes and gradients in the garden: the Jungle Gym equipment requires a reasonable flat/level area.
- Removal or cutting down trees / branches and making the ground flat will be the customer's responsibility.
- If the ground is too rocky, it's the responsibility of the customer to hire a person to fix it.
- We do not put concrete on our Jungle Gyms, the Client pays for concrete if required. We only put Concrete on the A-Frame swings and Monkey bars.
- Enzo Jungle Gyms does not take any personal liability that may arise from use of Jungle Gym, may it be personal injury, etc.
- Children require an area to play around the equipment and if there is a swing this requires space as well. Please add 1.5metre around the piece of Jungle Gym equipment.
- Playground equipment should never be installed on a hard surface, as a fall on a hard surface can result in a serious injury. Surfaced should be well maintained with grass or play sand.
- Adult Supervision at all times will contribute to the safe use of the equipment.
- We do not give a money back guarantee and refunds.

I _____ hereby agree and accept the above Terms & Conditions.

Full Name: _____ Customer Signature: _____ Date: _____